

# Older People's Counci

Title:	Older People's Council			
Date:	20 September 2016			
Time:	10.15am			
Venue	Conference Room 2, Jubilee Library, Jubilee Street, Brighton			
Members:	Mike Bojczuk (Chair), Penny Morley, Colin Vincent, Francis Tonks, John Eyles, Lynne Shields, Nick Goslett			
	Jack Hazelgrove (co-opted member)			
Contact:	Giles Rossington Senior Scrutiny Officer 01273 295514 giles.rossington@brighton-hove.gov.uk			



### Older People's Council - Our Mission and Vision

We are elected to serve older people. We work to ensure that all older people in Brighton & Hove are treated with respect and dignity and have access to services, support and the opportunity to lead a fulfilling life. We are working to create a city where: the contribution of all older people is acknowledged and valued; the needs of older people are recognised and met; and older people are involved in making decisions that affect their daily lives and the communities in which they live.

Brighton & Hove's Older People's Council in association with Age UK Brighton & Hove and Pensioner Action





### **AGENDA**

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John Child (Brighton & Hove Clinical Commissioning Group Chief Operating Officer) and Brian Doughty (Brighton & Hove City Council Acting Director of Health and Adult Social Care) will present on the STP initiative to transform health and social care.

### 242 ANY OTHER BUSINESS

### **OLDER PEOPLE'S COUNCIL**

The City Council actively welcomes members of the public and the press to attend its meetings and holds as many of its meetings as possible in public. Provision is also made on the agendas for public questions to committees and details of how questions can be raised can be found on the website and/or on agendas for the meetings.

The closing date for receipt of public questions and deputations for the next meeting is 12 noon on the fifth working day before the meeting.

Agendas and minutes are published on the council's website www.brighton-hove.gov.uk. Agendas are available to view five working days prior to the meeting date.

Meeting papers can be provided, on request, in large print, in Braille, on audio tape or on disc, or translated into any other language as requested.

For further details and general enquiries about this meeting contact Giles Rossington, (01273 295514), or email giles.rossington@brighton-hove.gov.uk).

Date of Publication - Date Not Specified

### **OPC** minutes

Present: Val Brown, Penny Morley, Mike Bojczuk, Nick Goslett, Katrina Byrne

Apologies: Lynne, Francis, John Eyles

 Welcome: The Chair thanked everyone for coming to the AGM and welcomed them to the meeting. He will put the Annual Report up on the OPC website.

### **Election of Officers**

Penny Morley proposed the election of Mike Bojczuk as Chair, Colin Vincent as Vice-Chair which was seconded by Katrina Byrne.

### **Fairness Commission**

Julia Reddaway is managing the Fairness Commission in the Policy Team. This is an economically successful and thriving city, but with significant poverty. High housing and living costs were almost equal to that of London. A large number of jobs were in hospitality, tourism and other sectors with relatively low wages. The population was increasing as a lot of people were moving into the city, increasing the demand for services. Central government funding would be reduced each year for at least the next five years. The cumulative effect of welfare reform was very significant.

23% of older people were in receipt of some form of benefit and almost double the amount of Pension Credit claimants than in SE England. Many pensioners had mobility problems, or a disability and limited access to transport.

It has been set up by the Labour administration to take an independent look at fairness, inequality and poverty in the city. The Commissioners are experts in a range of relevant areas, rather than representing particular groups/sectors. Information can be found at <a href="https://www.brighton-hove.gov.uk/fairness-commission">https://www.brighton-hove.gov.uk/fairness-commission</a>

25 Fairness Commissions have taken place, since Islington in 2010. There will be a city wide engagement campaign, including workshops, themed visits and public events to hear the views of residents, service users and groups. The

Commission will make recommendations to the council, its partners and central government.

The Commission will meet in public to hear evidence on:

- Thursday 26 November
- Thursday 10<sup>th</sup> December
- Wednesday 20 January 2016
- Thursday 18 February
- Wednesday 16 March

These meetings will run from 6-9.30pm in accessible community spaces and be webcast, with details on the website. There is a 'Call for evidence and ideas' and people's ideas and experiences, will be passed onto the Commissioners. They are asking individuals:

- 1. How do you think the council and its partners can make Brighton & Hove a fairer place to live?
- 2. What can residents do to make Brighton & Hove a more fair and equal place to live for everyone?

There is a larger group of questions for groups and organisations. If this applies, please fill in the questions online after talking to other members of your organisation/group especially about how they relate to older people. Please come and watch the public meetings and the OPC can receive progress updates.

Evidence gathered by the Commission will inform the council's budget setting. Where there will have to be reduced spending on services, it will help minimise the impact on those who are struggling. The Neighbourhoods, Communities and Equalities Committee will monitor the implementation of these recommendations.

The recommendations will be made in May 2016 and the final report published in Summer. All libraries will have information about the Commission and the staff can help you complete the online forms.

Q: In the Public Health report most of the statistics are ward based. Can you get data by class, employment etc?

A: The data can be drilled down to smaller areas and can be cross-referenced to different indicators e.g. housing tenure. Please ask Karen Amsden if you want this information.

### Q: What do you mean by fairness?

A: Fairness is subjective. If you are on a low income with an electricity metre, you can pay more than if by direct debit, which can seem unfair. The Commission will focus on poverty and where service reductions disproportionately affect the poor.

# Q: Will you look at the issue of people entitled to benefits, such as pension credit, that don't claim them?

A: Commissioners will visit advice agencies like the Citizen's Advice Bureau, (CAB) to talk to people including benefits advisors. The CAB work to ensure that everyone receives the benefits they are entitled to. Please submit examples of such cases to the Commission.

### Q: Who is funding the Fairness Commission?

A: It is being funded out of the existing budgets and will not impact on service budgets, e.g. using part of the community engagement budget to do this engagement and consultation. We are also asking for help from the voluntary sector organisations.

### Q: How much clout will the recommendations have?

A: There is cross-party support for the Commission, and a cross-party set of members sitting as observers (Cllrs Daniel, Littman and Simson). They also sit on the Neighbourhoods Committee who will ensure the implementation of the council related recommendations. The Commissioners will be aware of the budget situation when forming their recommendations.

# Q: I welcome a focus on inequality and like the public questions. Will there be a root cause analysis to find out why this inequality is happening?

A: The Commission will ask why this is happening and how to make things better. Service users are best placed to tell the Commission how to improve

services. Commissioners will examine a lot analysis and only make recommendations which are:

- Practical
- Affordable
- Capable of being implemented

There will be a focus on the council's budget.

### Q: Do the Commissioners get a fee?

A: They will only receive travel expenses and subsistence. They are volunteers and very committed to the project.

Q: Is this an exercise in making limited resources stretch even further? This could remove the responsibilities from national and local politicians about reducing resources. The council tried to get a response from voters on the budget and now it should be their responsibility.

A: Future budget savings will be more dramatic, so the council cannot do everything and some services will have to be done differently. The council will act as a facilitator, helping the city to deliver services.

Q: Isn't the council already using this kind of evidence when making cuts? Or is the council waiting to see what the Commission find to base its decisions on?

A: The council will shortly be looking at the budget for next year so the Commission will inform the budget process from 2017 onwards.

Cllr Barford spoke in support of the Commission and its ability to develop a strong evidence base. It will be the lynchpin of future decisions, geared towards reducing inequality. Residents need to help the council make tough decisions. This is not a political process and has cross-party support. It is independent of the council and the named councillors are observers.

Q: What about the inequality caused by everything happening on-line? Older people can find it difficult to read on screen. If one is housebound then a very good way of finding out information is by the local radio. The Commission

could also go out to local organisations and the OPC need to take a role in gathering the views of older people.

The chair explained that the OPC appreciated the need to gain the input of older people as well as their carers (typically middle aged people looking after parents). The OPC activities include writing letters to the Argus and contacting local areas such as the Hangleton & Knoll Carer's Centre.

### Q: What has been achieved by other Fairness Commissions?

A: Edinburgh used it to change the way the council operated to increase community involvement. Many Commissions have recommended a Living Wage, leading to higher wages there. Some have set up Community Funds to support their most deprived communities. For example, a focus on child literacy support and educational attainment, to lift people out of poverty.

Q: How can one communicate with older and isolated people? The Pensioner newspaper could have played a useful role.

Concerned about the level of rentals to students as they do not pay council tax and bring with them issues of rubbish and noise. The universities seem to be powerful in the city and have such an impact on the neighbourhoods, e.g. the LAT in Elm Grove.

A: This is just the kind of information that the Commission needs to hear about.

# Q: Central government cuts are making things worse and will the Commission cover this up?

A: The scale of problems is unprecedented. National and local experts will be looking at this issue and what changes are needed. The more people become involved in the Commission, the more useful their recommendations will be. Even though there are limited resources for this project, we want the whole city to come forward.

Q: Who will bear the cost of analysing the evidence gathered? Will in-house resources be used? Will it be difficult to use the data to analyse trends? What evidence already exists and couldn't common sense be used to resolve the

# issues we already know about, such as education and Type 2 diabetes? What outcomes have been achieved?

A: The Research & Analysis team in Public Health has substantial links to the universities. There have been evaluation reports on previous Fairness Commissions, but not seen any analysis yet on outcomes achieved. In the last few years key research has been carried out, including the cumulative impact of welfare reform and inequality in the city. The Commission will also be able to gather the human stories.

Q: Should there be any actions for the OPC to carry out to help the Commission? How could we take these questions out to the wards and reach older people.

The chair spoke of the need for resources, the importance of this project and whether the OPC could act as an observer. The Youth Mayor is one of the Commissioners.

A: The OPC could be valuable as a witness as well as attend the public meetings. The needs of older people were likely to act as a focus in one of the public meetings The GP sitting on the Commission, Katie Stead, would have experience of many of the issues facing older people.

Julia Reddaway finished by offering to report back on the progress of the Commission.

### Care Act

Brian Doughty explained that he was providing an update on the implementation of the Care Act (Part One) since 1<sup>st</sup> April 2015. The council had done a significant amount of preparatory work and was 97% compliant with the 'must do's. Which had involved a tremendous effort. The other 3% would be done once the situation arose, because they were cross-border cases. The 'should do's' needed to have decisions made about their appropriateness or priority, but there was still room for improvement. Services for carers are continuing, to offer support and reduce the impact of the changes. The Act has meant that can charge for deferred payments, but this activity was down.

There was independent advocacy, but it was a big commissioning issue to ensure there were sufficient advocates and these resources were used appropriately.

A key role was to ensure that the right advice and information was provided at each stage. Comprehensive advice needed to be offered in a range of formats, alongside the website, e.g. leaflets. The website had been revamped (using MyLife) and there had been a dramatic increase in hits since April. A dedicated team were engaging with users and carers to develop and test the website.

There needed to be a focus on prevention and reablement. These services can have the greatest impact, but Adult Social Care (ASC) could not provide them alone. A citywide approach was needed.

Since April 2015 actions included redesigning the assessment service to look at the role of qualified professionals (such as social workers and occupational therapists) and the tasks they carry out (such as deprivation of liberty and safeguarding). The workforce was being reshaped to ensure there was the right number of professionals. For the first time safeguarding adults was a statutory duty on councils. Brighton & Hove had a safeguarding adults board, with an independent chair who also chairs the safeguarding children's board.

Part 2 of the Care Act has been deferred by government until 2020. A relief as the council was unsure how it could have met the additional demands, at a time of diminishing resources. So no responsibility to assess self-funding and not picking up responsibility for those with significant capital. People will have to continue to use their own assets to pay for care. There was a concern about the impact of this being deferred for four years, but there may be changes to the thresholds for getting local authority funding. There was currently no indication about the funding going forward, and funding for ASC would not be known until this November.

The council welcomed how positively the staff had responded to the Care Act, for example their awareness of the new responsibilities and focussing on better outcomes. It was a good start to the journey.

### Questions

# Q: Welcome an emphasis on prevention, but it is always difficult to set aside funds for this. What measures will you take to keep this emphasis?

A: We will always respond to emergencies. We are working with Public Health (who have money & resources) and the third sector to develop preventative services and the Better Care Fund. A lot can be done without dipping into the ASC fund, by drawing on the city's assets.

Q: This is trying to implement the impossible. A crisis of care is happening with increasing costs and decreasing resources. There is a National Pensioner Convention meeting on October 23 to look at this. What were the flaws of Part 2 of the Act?

A: These proposals meant that the council would have had to set up a Care Account even for those who were buying care privately. When more than £72,000 had been spent by the individual, then government would have to step in. This has been deferred to 2020 to re-evaluate. There were not the people and resources to assess and set up Care Accounts. If this was implemented in 2020, hopefully they would be given sufficient time and resources.

Q: Does increasing demand and reduced services lead to greater use of A&E services? Are the cost savings to the council being picked up by the health service and how are these effects being linked up?

A: There is a joined up approach using the Health & Well-Being Board. This was not an issue of volume but complexity. The people who need our services, really need them and they are costly to provide. If the resources are not made available then the system will break down.

### Q: Could you give an example of safeguarding? Which kind is most prevalent?

A. This can include protecting vulnerable people from sexual or physical abuse or financial pressure. I could make a presentation about this to the OPC as this is our most important role. Before April 2015 the process was very timetable driven, but now it is tailored to individual need. The Care Act dropped the local authority role to investigate, but now we work with people to find out what they want to happen. The majority of cases refer to

poor care in care settings or their own home, the remainder mainly relating to physical and financial abuse.

Q: As a member of Age UK (who provide independent advocacy) and only has a paid member of staff for 14 hours per week, wanted to query why there must be a paid member of staff to respond to the Care Act

A: I would also question this regulation.

# Q: I understand that the delay in implementing the £72,000 cap has resulted in £6bn savings, where has this gone?

A: The means testing threshold has also been deferred, so no relief is being given for older people (a result of the Dilnot Report looking at people losing their homes to pay for care). The Living Wage will have a significant impact on local authorities and the cost of care. In other ways the Living Wage will help stop so many people leaving the sector due to low wages. The council needs to help lobby government about how it can meet these costs. The caps have not been reviewed for years, but a review of income levels could be announced in November.

# Q: There is a concern that the third sector may not sufficient resources to provide the information and advice needed. Is this made worse by the overspend in ASC?

A: There is a statutory duty on the council to meet eligible care needs, which can be done in a range of ways. The council is working to address this overspend, including scrutinising how to best meet eligible needs. This will involve difficult decisions. In some complex cases it can now be cheaper to go into residential care. But if the situation carries on the council will go bankrupt.

# Q: Do you have the resources to inspect services and ensure that people are making best use of these services e.g. not getting carers they don't need?

A: There are no resources to inspect. ASC assess people to enable them to get the services they are entitled to, and do reassess to see if getting the right services.

### Q: What will the redesigned service look like?

- A: The assessment services will be reduced as we ask the 3<sup>rd</sup> sector to take on greater responsibilities. The more qualified staff will focus on the most complex cases which could be a danger to themselves.
- Q: A question for the Fairness Commission: if the focus is on complex and difficult cases, will this reduce services for those in lesser need?
- A: We will be asking the 3<sup>rd</sup> sector to carry out the simpler tasks such as assessment, rather than get it done by a qualified social worker and the council will quality assure them.

Q: Will you ask organisations like RSLs to help and can they refuse to?

A: While RSLs can refuse, we need to get them on board.

- Q: Even if you involve the 3<sup>rd</sup> sector, the council will still be responsible for assessing clients. Will there be an appeal mechanism if you are not happy with a voluntary sector assessment?
- A: The responsibility rests with the council even if another organisation helps them discharge their duty. This can be done using the ASC complaints process, which works well. There is also a need to quality control to ensure that services are effective.

Minutes of previous meetings

### Matters arising

These included:

- An application for funding of £550 has been completed and the results are due in October.
- The chair is awaiting a response from Denise D'Souza and Tom Scanlon and will chase up. He is also to make contact with opposition councillors.
- The OPC to contact Karen Amsden if they want facilitation support, to consider potential projects including the Fairness Commission.
- It was suggested that new members needed mentoring.

- The OPC to determine who will be the representative for each relevant committee.
- The need for engaging with social media/digital inclusion

It was agreed that it would be beneficial to use the October meeting to resolve these issues and determine the work programme.

### Secretary's report

### **SECRETARIAL REPORT - SEPTEMBER 2015**

- Brighton & Hove Mental Health Strategy & Happiness went to event held on the 26th August with a range of stalls & information re: services including support for dementia.
- Older Peoples Day liaised & met with Age UK & Brighton University and organised rooms for joint panel on the 1st October at St Johns at 11.00 and Patching Lodge at 3.00 to discuss care issues for older people.
- Local Action Team London Road attended meeting of local group which had reports on local crime and discussed a range of local issues. Concerns about funding for the future raised.
- Age Friendly City Steering Group represented OPC at meeting on 2<sup>nd</sup> September about Active Ageing. Presentations about the need to keep active and events across the City circulated. & older adults any amount of physical activity has some health benefits. Good practice can be everyday activities such as shopping, housework & gardening. Information circulated.
- Closure of Doctors surgeries Goodwood Court went with Vice Chair to a meeting with the CCG on the 3rd September to discuss the impact of closure on older patients and how this should be avoided in the future.
- Age Friendly City Forum meeting held on 7th September. Annie Alexander spoke about the future of AFC work as a strategic approach to make services inclusive and the Council strategy on Health & Well Being that is under discussion. Harriet Knights spoke about the sugar debate across the City and how sugar reduction could be achieved.
- Review of Bus Services funded by BHCC OPC has been asked for views on current supported services and we need to respond Have spoken to the coordinator and they are keen for responses on current services which cover 16/16A/66/37/37B/47/52/56/57/72/74/75/76/76A/91/95/95A & 77/78/79. These services are well used by bus pass users.
- Meeting with Leader of Council needs to be rescheduled
- Annual Report Thanks to the Chair for all his work on this OPC members contributed but he pulled it all together
- Safeguarding Adults Harry Steer was representative on this and OPC need to appoint a new representative.
- National Pensioners Convention Parliamentary Lobby on Care & Pensions on the 4th November.
- City Wide Connect East was held on 9th September and Lynne was attending. The North/Central is on the 23rd September & West is 30th September.

- **Community Transport** Lynne contacted and they are happy to provide a presentation to OPC. Currently negotiating Easylink shopping service with BHCC for older people with mobility problems
- Hedgcock Fund Chair has submitted a bid on officer advice
- OPC members Report from Lynn Shields about activities undertaken for the OPC
- to be included in the minutes.
- New Community Equipment Service OPC members were concerned about the changes to the NHS equipment service. We have been invited to visit the new service located in Hove and I have confirmed that we would like to find out about the service and its accessibility. We await a date.
- Shaping the research agenda for older people as self funders: insights from collaborative research OPC members have been invited to an event on Wednesday 28th October at 9.30 at Brighthelm. Members should confirm to E.Ward@brighton.ac.uk by 30th September if they areable to attend. Invitations to a range of events
- Bereavement support group for people 50+ being run at St Johns on Fridays 1.30 to 3.00 for 6 weeks contact 01273-729603
- Age UK 50th Anniversary 2nd September at Emporium London Road
- Mayors charity event on 10th September at Carousel Kings Arches at £25.
- **Strike a Light** Arts & Heritage events in September & Oct. Project manager at Fabrica
- Proposed Closure of Crown Post Office Brunswick OPC member/s supported campaign against closure
- LAT Portslade minutes of meeting & notice of 21st September meeting
- Theatre Royal Information re group discounts for groups 10+
- Contemporary Dance Classes for 60+ years 12.45 to 2.15 Thursdays at Marina Studios, 11 Mermaid Walk, Brighton. It is £90 for 12 sessions (discount for pension credit) 07780-708864
- Falls Prevention Needs Assessment Workshop on 14th October at 9.30 to 1pm at Brighthelm

### Newsletters

- Age Action Alliance Age Action Alliance Money Matters Working group want to promote awareness of Pensioner Credit & increase take up
- Later Life reported on Age UK report that eligible pensioners have £3.7 billion unclaimed in Pensioner Credit & Housing Benefit
- Brighton & Hove Chamber of Commerce various events across the City
- Fabrica Daytime events including visit to the Keep

### **BRIGHTON & HOVE CITY COUNCIL**

### **OLDER PEOPLE'S COUNCIL**

### 10.15am 19 JULY 2016

### ROOM 126, KING'S HOUSE, GRAND AVENUE, HOVE, BN3 2LS

### **MINUTES**

Present: Mike Bojczuk (Chair), Colin Vincent, Penny Morley, Francis Tonks, John Eyles and

Lynne Shields

**Co-opted Members:** Nick Goslett

### **PART ONE**

### 218 PROCEDURAL BUSINESS

218.1 Apologies were received from Jack Hazelgrove and Francis Tonks.

### 219 UPDATE ON TOWER HOUSE

- 219.1 Denise D'Souza (DD), Executive Director of Adult Services, presented this item.
- 219.2 DD told members that Tower House would shut at the end of July. Most service users have been provided with alternative services, although there will be a service delay for a couple of clients. A number of service users will have to travel further to access alternative resources. All Tower House staff have opted to take voluntary severance. The Tower House premises will be available for use by community groups, and is being marketed as such by the council's Property team.
- 219.3 In response to questions about transport arrangements, DD told the group that, for clients with eligible needs, travel costs will be met by Adult Social Care (ASC). However, self-funders will need to make their own travel arrangements. The council cannot afford to fund services for non-eligible clients. There is ongoing work with stakeholders to explore how additional community transport capacity might be developed, although the council has very limited funding available for such work. Where appropriate the council encourages clients to use public transport to access alternative day resources.

### 220 HOUSING FOR OLDER PEOPLE

220.1 This item was introduced by Peter Huntbach, BHCC Older Persons Housing Manager; and Sarah Potter, BHCC Operations Manager, Housing Adaptations/OT.

- 220.2 PH told members that coming years would see an increase in older people, and especially in those aged over 85. Although this is generally excellent news, it does have implications for all services including housing, particularly in seniors housing where a higher proportion of older people identify themselves as disabled.
- 220.3 The council houses around 900 people in dedicated senior accommodation. There is also a considerable amount of Housing Association and private sector sheltered housing in the city: in all there are probably around 3000 homes across 92 schemes. SP agreed to provide details for the main Housing Association and private providers in the city so that the OPC can contact them. Action
- 220.4 The Brookmead extra care development has recently been completed. This is the first new BHCC senior housing built since the 1990s. Brookmead will be jointly run by Housing and Adult Social Care and will have 24/7 on-site carers. Self-funders can also employ these carers. It will focus on dementia as this is a growing issue for the city.
- 220.5 In response to a question on market sustainability from NG, PH told members that he did not have detailed information for the private sector but this should be available from the Elderly Accommodation Counsel website. Some schemes have struggled to attract clients in recent years, particularly those designed with shared bathroom facilities hence the conversion programme in its own schemes. Many providers have moved, for cost reasons, from having on-site managers to providing floating support, although BHCC has retained scheme managers as this is what residents said they valued. The future sustainability of the sector will be heavily influenced by welfare changes for example the mooted inclusion of supported accommodation in the Local Housing Allowance calculations represents a major risk as this would mean that Housing Benefit was no longer sufficient to cover rental costs which tender to be higher in the supported housing sector due to additional staffing required.
- 220.6 In reply to a question from CV on the potential for senior housing to offer an alternative to residential care, particularly for people coming out of hospital, PH told members that senior housing could sometimes offer an alternative housing option for this client group. However, there is currently no very rapid access to senior housing places, meaning that it is not always a ready option for people coming out of acute hospital beds. More could be done to streamline access here. More generally, senior housing does not currently provide the very high levels of support that many people in residential care require. Levels of support could be increased, but this would increase costs also and this would need to be funded. There may be some potential to attract Better Care Fund money for this. Given that senior housing is many times cheaper than residential care, commissioners will need to think creatively about how the increasing demand for supported housing in the city is going to be met going forward.
- 220.7 PH told members that there is increasing demand for supported housing, not just for the frail elderly, but for groups such as over 65s with alcohol or substance misuse issues. There is currently very little appropriate housing for this group. Providers also need to think about how LGBT friendly they are.
- 220.8 The Chair asked what would happen to generalist senior housing provision if there was to be a significant growth in the use of senior housing stock to support people with complex health and care needs. The OPC has campaigned for more dedicated housing

for older people, but the current iteration of the City Plan includes very little. SP noted that the city Housing Strategy sought to increase the supply of private sector, Housing Association and Council housing in the city, and to ensure that new housing was adaptable and therefore suitable for the needs of an ageing population (e.g. a high percentage of new builds must be wheelchair accessible).

- 220.9 SP explained that, as a service, Adaptations is now focused on working more holistically, ensuring that expenditure on adaptations is used effectively. For example, there is work ongoing to engage proactively with clients to help them plan their own future housing needs at an early stage. The aim here is to reduce the need for major adaptations, particularly those that are required at short notice. Other work is aimed at potentially undertaking more adaptations where there is a 'spend to save' argument to do so: e.g. where an adaptation will reduce the risk of someone falling and requiring expensive health and social care input.
- 220.10 SP told members that BHCC has an Adaptations Framework of specialist contractors for adaptations in council homes, funded through the Housing Revenue Account. In the private housing sector (private rented, owner-occupied and housing association tenants) disabled facilities grant (DFG) is available, subject to a means test, to help toward the cost of adaptations and grant applicants typically had to employ their own builders. However, the BHCC framework generally offers better value for money, and now over 65% of private sector, grant assisted work goes through the BHCC framework providers to deliver better value for grant.
- 220.11 SP told members that the Adaptations service is advertised on-line and via leaflets aimed both at council and private tenants. Examples of the leaflets will be circulated to OPC members.

### 221 MINUTES

221.1 The minutes of the 21 June 2016 meeting were approved as an accurate record.

### 222 OPC WORK PROGRAMME

- 222.1 Members noted that there was an OPC officer meeting on 09 August at Brighthelm.
- 222.2 It was also noted that the September OPC meeting would be the Annual General Meeting.
- 222.3 In terms of future work programme items, members suggested that they needed an update on the entire local NHS system, including primary care, acute care and ambulance services. The OPC also needed to know about the progress of health and social care integration plans and about the Better Care Fund.
- 222.4 For the October OPC meeting it was agreed that the speakers invited should be: Graham Bartlett (independent Chair of the Brighton & Hove Children's Safeguarding and Adult Safeguarding Boards) to talk about safeguarding; and Gail Shanahan (Community Works) to talk about elder abuse.

- 222.5 For the November meeting it was agreed that invitations should be sent to Dr Carl Walker (University of Brighton health user survey) and to Jane MacDonald (BHCC) to give an update on contracts.
- 222.6 The Chair told members that he would write to the Chief Executive of BHCC and to the Head of Democratic Services to clarify how much the OPC budget was and whether it could be held directly by the OPC. Lynne Shields added that it was impossible to act as OPC Treasurer without clarity around this.
- 222.7 Lynne Shields told the group that the annual report was well in hand, with the text almost ready. The next stage was to discuss print and design with the internal BHCC team and to get a quote for designing and printing the Report. Giles Rossington offered to facilitate a meeting with Design & Print in advance of the August OPC meeting.

### 223 SECRETARY'S UPDATE

223.1 Penny Morley presented her update:

### **SECRETARIAL REPORT - JULY 2016**

**Fairness Commission** - The report of the FC was launched on the 27th June and OPC officers attended. There are a number of recommendations re older people & our submissions are referred to in the text. They call for a revised Action Plan by April 2007 for the Age Friendly City project. Also Brighton & Hove to be fully accessible by 2020. The recommendations go to the Communities & Equality Committee for implementation. **Suggest OPC contact Chair**, **Councillor Emma Daniel to discuss recommendations re older people**.

**Tower House -** OPC wrote to Head of ASC on 22nd June subsequent to a visit to TH. Raised issues re Friendship groups & Transport, Advocacy & Links to Council for future support and the Future of Tower House. Replied received confirming BHCC aim to support people in friendship groups - Ralli Hall - 10 people, Wayfield Avenue - 7 people, Shared Lives Day Share - 3 people & Barford Court- 9 people and Somerset Day Centre 3 people. Transport talks with Community Transport.

### DDS to attend July meeting with final update before closure.

**Older People's Festival -** 28th September to 7th October rather than just one day. Impact have contract to deliver festival. Met with OPC officers on 27th June to discuss OPC participation. OPC to have inter-generational debate/s with Youth Council/School. Dorothy Stringer school is keen & Impetus is proposing Andrew Wealls as Chair with topic "have the older generation left the younger generation in debt". One event at Dorothy Stringer on 27th September and further possible at Hop 50+.

**CCG Event -** A public meeting was held on the 30th June to discuss the NHS Sustainability & Transformation Plan. Meeting attended by a number of OPC members and it was agreed that community engagement needed to improve. An engagement plan to be drawn up. OPC members spoke about GP shortages, Patient Transport, Hospital problems & capacity and inter-relationship with ASC. Also update from CCG received on Community Short Term Beds Service with contract slippage to award now December 2016 and start date in April 2017.

Meeting with BHCC Leader Councillor Warren Morgan - Meeting was held on the 1st July. Also attended Peter Huntbach Housing & Brian Doughty ASC. A note of the meeting has been circulated covering a range of issues of concern to OPC including Tower House, Commissioning, HOSC, Home Care, Hospital Appointments system, GP services, Housing issues & Fairness Commission, Merger of ASC & Public Health, Age Friendly City Forum & Link Councillor for OPC.

**Age Friendly City Forum** - Support raised with Age UK & BHCC to be pursued. .A meeting of the Forum for 18th July at 10.30 at Hop 50+. Lynne has circulated members and we will update forum members on Steering group meetings re Mental Health, & Sexual Health & get feed back about way forward.

**HWBB -** A number of OPC members attended the meeting on the 12th July. Action on Elder Abuse was mentioned and the failure of the hospital & the need for improvements by 30th August. Dr Carl Walker of Brighton University presented results of survey of 1,300 Brighton & Hove people re views on NHS. Overwhelmingly against privatisation of NHS. Wanted HWBB to take account of local views & view of NHS supported by Chair of CCG. Fees for Care Homes discussed & rates agreed going to £543 & £656 for care home with nursing. Shortage of beds for public funded places as private funders paying far more. Carers & HIV funding discussed, the latter having a reduced budget by £103,000.

**LAT Meeting -** Attended London Road LAT on 12th July. Police attended with B&H priorities outlined and the need for partnership working re homeless on London Road. Community Safety officer (Jonathan Ridley) attended and circulated contacts for complaints about antisocial behaviour. Contact with Patcham LAT now renamed Patcham Community Action Team. **Pursue re OPC co-option given lack of Patcham representation?** 

**Age Friendly City Steering Group -** Minutes of the June meeting circulated & Chair put Age UK paper on Mental Health provision for older people in Brighton & Hove on OPC website. Confirms many of OPC issues re better communications with older people. The next meeting will be on the 8<sup>th</sup> September looking at Older People and Work.

**Public Toilets -** wrote to Councillor Mitchell raising a number of issues re legal case, Portslade trains & station & Pavilion Gardens state of toilets and she replied confirming that we will get a full response.

**OPC Annual Report -** note to members requesting their 200 words by Friday 15<sup>th</sup> July. Drafted a generic update on the aims & objectives of OPC as amended last year and our priorities re Budget, Adult Social Care, Fairness Commission & Health with actions taken and results achieved. Lynne to co-ordinate report with Design & Print liaison & budget information needed with Scrutiny officer help.

### **Discuss**

### **Invitations**

- Active Forever two week festival of events including 28th June for Older People at the King Alfred.
- Action on Elder Abuse circulated a petition re elder abuse. Lynne has met with coordinator and suggest invitation to a forthcoming OPC in October to discuss. Carly Snead contact on 0208 8359294

- **Know my Neighbour** Partnership meeting on 13th July at 3.00 at One Church, Gloucester Place.
- CCG wrote to OPC re nomination for Procurement of IAPT & Well Being service. Seeking a 65+ person. The OPC have nominated Vice-Chair & member of HOSC, Colin Vincent & await a response.
- **Self Health project** Brighton & Hove have a range of organisations providing free courses between May & July. Details circulated and around 250 learners have completed courses to date.
- Age UK Could your MP be an Age Champion Parliamentary event on the 11<sup>th</sup> July for MPs that are Age Champions.
- Brighton & Hove Sexually Transmitted Infections Testing week beginning of July organised by Terence Higgins Trust at 61 Ship Street 01273-764200. Further information on www.tht.org.uk/brightontests. Brighton & Hove have one of the highest STI rates in the UK.
- CCG Meeting on the 26th July at 12.00 Brighthelm to an informal question & answer session. The CCG are deciding whether to take on responsibility for commissioning of local GP practices in late 2016.
- **PPGs** Lynne made contact with Friends of Woodingdean Surgery & suggests OPC officers meeting with them. **Discuss**
- Housing Letters Lynne had message from John Hadman re letters from Council Credit Team being threatening & disturbing for those with mental health problems. Seeking support from OPC to challenge them & call for re-write.
- **Brighton & Hove Food Partnership** Dementia Friendly Gardening Project at The Garden House, 5 Warleigh Road on Tuesdays from 10.30 to 12.00. Sessions for people with mild to moderate dementia & details circulated.
- City Plan Part Two Scoping Document The consultation on Part Two runs from the 30 June to 22nd September and the Council has issued a quick guide to the document identifying the 12 topics with a number of questions. The housing target is for 13,200 new homes by 2030. The areas covered are Housing, Economy & Employment, Retail & Town Centre use, Tourism, Transport & Travel, Biodiversity & Open Spaces, Pollution, water & energy resources, Design, Heritage, Community Facilities, Student accommodation, Traveller accommodation. Virtually every area of interest across the City! **Discuss**
- Adult Social Care Inquiry House of Commons Communities & Local Government Parliamentary Committee they have issued a call for evidence whether funding for social care is sufficient, role of carers & alternative financing & providing care. Submissions by 19th August. Discuss

### **Newsletters**

- NPC Campaign Bulletin covers the need for intergenerational solidarity. This is particularly important in the face of the EU referendum result. Age UK have a blog which was circulated by Chair which showed 73% of 18 to 24 year olds voted to Remain whereas only 40% of those over 65 did so.
- **HealthWatch** Press release re CCQ inspection of Royal Sussex County Hospital and their input into process. CQC have issued a Warning Notice to hospital and improvement must be made by 30th August.
- 223.2 Members discussed the proposed topic for the joint OPC and Youth Council event, but decided that it was too negative and that the Youth Council should be asked to suggest an alternative topic.

- 223.3 The Chair told members that he had attended meetings of the Brighton & Hove Digital Inclusion Group and that the Group was keen to run events for older people. LS suggested that a different term than 'digital inclusion' was used as it was not well understood.
- 223.4 Penny Morley told members that there had been a meeting with Cllr Morgan, the BHCC Leaders. Cllr Morgan has been asked to find a link member to work with the OPC.
- 223.5 PM broached the subject of the possible co-option of Patcham LAT onto the OPC. Members supported this idea and PM will contact the IAT representative.
- 2223.6 Members agreed that a response to the City Plan consultation should be discussed at the 09 August officer meeting, as should a potential response to the Government enquiry into adult social care.
- 223.7 Members agreed that the Chair should write to Cllr Emma Daniel regarding Age Friendly Cities.

### 224 MEMBERS' UPDATE

- 224.1 Update from Mike Bojczuk:
  - Attended Brighton Online partners meeting and Digital Festival planning meetings to put forward / arrange events for older people.
  - Sheltered Housing Group meeting to listen to issues raised and discuss gadget and internet events.
  - Attended Fairness Commission report launch and Take Part activities at King Alfred centre.
  - Attended self-funded London meetings South East England Forum on Ageing, Age UK London digital workshop
  - CCG public meeting and with John Childs.
- 224.1 Update from Nick Goslett:
  - Helped to organise the Hangleton & Knoll 50+ Tea Dance at which 70 came and had a very jolly time with dancing, tea, sandwiches and delicious cakes
  - Organised a 50-person trip to the Loxwood Canal for the H&K 50+ people

### 225 ANY OTHER BUSINESS

225.1 There was none.

The meeting concluded at 1pm

Signed Chair

Dated this day of